PRIVACY POLICY

TECHNIA SaaS Agreement

(version: 2023.1.1)

TECHNIA AB (hereinafter TECHNIA) attaches importance to privacy for its online subscription software service (hereinafter the 'Services'). In this policy, we describe the kind of information that is registered about the user of our Service and how TECHNIA can use this information. If TECHNIA has not entered a written agreement with the customer that clearly replaces this privacy policy's terms and conditions, they will apply as long as the Services are used. Personal identifiable information (or personal information) is any information that can identify or be linked to users personally (e.g., name, address, telephone number, etc.). TECHNIA will only use personal information as described in this privacy policy. TECHNIA will not share personal information with any third party without your prior consent.

1. What personal data does TECHNIA collect via the Services

a. **"Light My Way"**. TECHNIA may collect the following personal data:

  (i)   Email
  (ii) IP Address

b. **"Widget Box"**
  (i)   Email
  (ii) IP Address
  (iii) Username (3DEXPERIENCE, 3DPassport)
  (iv) Last use date

c. **"TECHNIA Exchange Hub"**. TECHNIA may collect the following personal data:

  (i)   Email
  (ii) IP Address
  (iii) First Name Last Name Middle Name Phone Number
  (iv) Any kind of information could be sent from another system to TECHNIA Exchange Hub

d. **"TIF Cloud Integration"**. TECHNIA may collect the following personal data:

  (i)   Email
  (ii) First Name, Last Name

e. **"TIF Cloud SAP Connector"**. This product is based on "TIF Cloud Integration" and does not collect additional data compared to "TIF Cloud Integration"

f. **"3DXJira Connector"**. TECHNIA may collect the following personal data:

  (i)   Email

2. Deletion of personal data

a. **"Light My Way"**

  (i)   Personal user data is required as long as the user is active. All personal user data can be viewed and deleted from a customer target repository by the customer's administrator(s). No personal data will be printed to log files or persisted in any other way.

b. **"Widget Box**

(i) Usage information of inactive users can be deleted by the Customer administrators and/or by TECHNIA administrators upon request.

c. "TECHNIA Exchange Hub"

(i) Personal user data is required as long as the user is active. After inactivation, user data can be anonymized.

d. "TIF Cloud Integration"

(i) Users can be deleted by customer from the Administration UI

e. "TIF Cloud SAP Connector"

(i) This product is based on "TIF Cloud Integration", personal data are deleted from "TIF Cloud Integration" product.

f. "3DXJira Connector"

(i) Personal user data might be deleted according to 3DXJira Connector purge policy for audit logs.

3. What information may TECHNIA use and for what purpose

a. "Light My Way"

(i) The information may be used for licensing purposes but also for administrators to provide access to different repositories, features or troubleshooting. The data is visible to dedicated TECHNIA administrators but also services administrators appointed by the customer.

(ii) Email. The email is compulsory data that we as data processors have set as a minimum requirement to:

    a. For TECHNIA to: (also available to Customer's administrators)

        i. Measure license use and last usage date
        ii. Send information to the user

    b. For customer administrators to

        i. Overview license use and last usage date
        ii. Activate features (e.g. authoring)
        iii. Grant access
        iv. Revoke licenses for inactive users

(iii) IP Address. IP address may be used for troubleshooting or for verification of customer's usage of the service is in line with commercial contract and agreed maximum number of users.

(iv) Information to the user via email. When sending out information, TECHNIA uses its own solution in which email addresses from every individual user profile in the Services are stored. Each individual user can choose to deregister from one or more of these categories via a link in the email message. The user can also contact TECHNIA to request that the user information is permanently deleted from the mailing register.

    a. Privacy policy update notifications
    b. System-critical information directly related to the Service, such as downtime, critical faults, etc.
    c. User surveys may be sent out 1-2 times per year.
    d. Newsletters concerning the Services and our other products, services, courses, seminars and other relevant information that can be linked indirectly

to your relationship with TECHNIA. Such information may be sent out 1-2 times per year.

(v) Content. All information that user of the Service registers in the Service will be called 'content' regardless of whether the information is personally identifiable. TECHNIA will treat the content as confidential information unless otherwise required by a Legal process. Our policy on the use of such content is described below. TECHNIA may use the content to:

   a. Analyze technical problems
   b. Understand how the services are used in order to improve the offering over time
   c. Identify common customer training scenarios to provide off the shelf standard content recordings for other customers to use

(vi) Usage statistics. TECHNIA may collect information concerning access to/usage frequency of guides and its application context. We will use this information to better understand how, for what platforms and application areas the product is used, this to be able to improve the quality of our services.

(vii) Partners and other websites. This privacy policy applies to the Services and does not cover potential external links.

(viii) Local storage. Browser local storage may be used to manage the login process by storing the email used to authenticate and to remember personal settings such as setting preferences.

b. "Widget Box"

(i) The information may be used for licensing purposes but also for troubleshooting. The data is visible to dedicated TECHNIA administrators but also service administrators appointed by the customer.

(ii) Email and username is required user data for licensing purposes, for TECHNIA to measure use of the service is according to agreement, and for the Customer to overview use and last usage date, grant or revoke access.

(iii) IP address may be used for troubleshooting or verification of customer usage of the service is in line with the agreement.

(iv) Configurations. All widget definitions that the Customer administrator registers in the Service will be called configuration regardless of whether the information is personally identifiable. Configurations will be treated as confidential information unless otherwise required by a legal process or agreed upon. TECHNIA may use such configurations to; a) Analyze technical problems b) Understand how the service is used in order to improve our offering over time c) Identify common configuration scenarios in order to provide off the shelf standard configurations for other customers to use.

(v) Usage statistics. TECHNIA may collect information concerning access to / usage frequency of widgets and its application context. We will use this information to better understand how and for what application domains the product is used, in order to improve our services.

(vi) Partners and other websites. This privacy policy applies to the Services and does not cover potential external links.

c. "TECHNIA Exchange Hub"

(i) Same as LMW

d. "TIF Cloud Integration"

(i) The information may be used for licensing purposes but also for administrators to provide access to different environments. The data is visible to dedicated TECHNIA administrators but also services administrators appointed by the customer.

(ii) Email. The email is used as the login for the customer to login into the Administration UI. It is also used for sending an email to new account with an activation link, so that the email can be verified

(iii) Content. All information that user of the Service registers in the Service will be called 'content' regardless of whether the information is personally identifiable. TECHNIA will treat the content as confidential information unless otherwise required by a Legal process. Our policy on the use of such content is described below. TECHNIA may use the content to:

    a. Analyze technical problems

    b. Understand how the services are used in order to improve the offering over time

    c. Identify common Integration use cases to provide off the shelf standard features for other customers to use

(iv) Usage statistics. TECHNIA may collect information concerning access to/usage frequency of functions. We will use this information to better understand how, for what platforms and application areas the product is used, this to be able to improve the quality of our services.

(v) Partners and other websites. This privacy policy applies to the Services and does not cover potential external links.

e. "TIF Cloud SAP Connector"

(i) Same as "TIF Cloud Integration"

f. "3DXJira Connector"

(i) Content. All information that user of the Service registers in the Service will be called 'content' regardless of whether the information is personally identifiable. TECHNIA will treat the content as confidential information unless otherwise required by a Legal process. Our policy on the use of such content is described below. TECHNIA may use the content to:

    a. Analyze technical problems

    b. Understand how the services are used in order to improve the offering over time

(ii) Usage statistics. TECHNIA may collect information concerning access to/usage frequency of integrations and its application context. We will use this information to better understand usage and performance, all this to be able to improve the quality of our services.

(iii) IP Address. IP address may be used for identifying and troubleshooting of customer's usage of the service is in line with commercial contract.

(iv) Email. The email is compulsory data that we as data processors have set as a minimum requirement to identify user and transfer information from and to integrated systems (Atlassian Cloud and 3DEXPERIENCE).

4. Security

To protect the personal information, TECHNIA have implemented trade standards in data security and data content including the use of SSL encryption, Virtual Private Networks, firewalls, backup,

passwords, and audits. However, you acknowledge that the security system is not faultless and impenetrable to hackers, and that TECHNIA does not give any guarantees that this cannot happen.

5. Transfer of data outside the EU or the European economic area

No personal data is transferred from within the EEA to a jurisdiction outside the EEA.

6. Changes to the privacy policy

TECHNIA may change the privacy policy from time to time by storing updates in this place, and we will notify all major changes to registered members of the 'Services'. If TECHNIA intends any extension to this policy, we will give a minimum of 30 days' advance notice of this via email.